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(NE) B/10  
8/29/03  
16661

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

SRINIVASAN

Serial No.: 09/433,497

Filed: November 03, 1999

Confirmation No.: 2641

Atty. File No.: 1631 (42059-00970)

For: "INTELLIGENT CALL ROUTING  
SYSTEM"

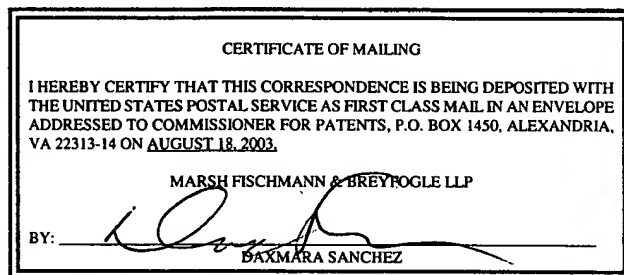
Mail Stop Amendments  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

) Group Art Unit: 2663

) Examiner: Ferris, Derrick W.

) AMENDMENT AND RESPONSE AFTER  
) FINAL PURSUANT TO RULE 116



RECEIVED

AUG 26 2003

Technology Center 2600

INTRODUCTORY COMMENTS

Applicant submits this Amendment and Response to address the Final Office Action having a mailing date of May 23, 2003.

Although the Applicant believes that no fees are due for filing this Amendment and Response, please charge any fees deemed necessary to Deposit Account No. 50-1419.

Please amend the above-identified patent application as follows: